TABLE OF CONTENTS

SPECIAL ISSUE OVERVIEW
4 Public Trust and Confidence in the Courts: A National Conference and Beyond
Steve Leben

REMARKS AND ESSAY
8 On Doing the Right Thing and Giving Public Satisfaction
William H. Rehnquist
10 Public Trust as a Dimension of Equal Justice: Some Suggestions to Increase Public Trust
Sandra Day O’Connor
14 We Must Lead the Charge
Mario Cuomo
20 Public Involvement as the Key to Public Trust and Confidence: A View from the Outside
Margot Lindsay

ARTICLES
24 Public Trust and Confidence in the Courts: What Public Opinion Surveys Mean to Judges
David B. Rottman and Alan J. Tomkins
32 How Previous Court Experience Influences Evaluations of the Kansas State Court System
Joseph A. Aistrup and Shala Mills Bannister
36 The National Action Plan on Lawyer Conduct: A Role for the Judge in Improving Professionalism in the Legal System
Paula L. Hannaford

PANEL DISCUSSIONS
46 Public Opinion of the Courts: How It Has Been Formed and How We May Reshape It
Catherine Crier, moderator
54 Critical Issues Affecting Public Trust and Confidence in the Courts
Charles Ogletree, Jr., moderator
63 Potential Strategies for Improving Public Trust and Confidence in the Courts
Bruce Collins, moderator

DEPARTMENTS
2 Editor’s Note
3 President’s Column
84 The Resource Page